

Return Policy

No Returns Unless Damaged Product

Thank you for shopping at Zenful Life Coaching. We strive to provide high-quality products and a seamless shopping experience. To ensure clarity and fairness for all our customers, we have implemented the following return policy:

1. Returns Eligibility:

- We do not accept returns or exchanges for products unless they are damaged during shipping.
- If your item arrives damaged, please follow the steps outlined below in the "Damaged Products" section.

2. Damaged Products:

- In the unfortunate event that you receive a damaged item, please contact our customer service team within 3 days of receiving the product.
- To report a damaged product, email us at orders@zenfullifecoaching.com.
- Please include your order number, a description of the damage, and any relevant photos that can help us assess the issue.
- Our customer service team will review your case and guide you through the next steps.

3. Refunds or Replacements for Damaged Products:

- If your claim for a damaged product is approved, we will offer either a refund or a replacement, subject to availability.
- Refunds will be processed back to the original payment method used for the purchase.
- Replacement items will be shipped to you promptly, with no additional cost for shipping.

4. Non-Damaged Products:

- Due to the nature of our products, we cannot accept returns for reasons other than damage during shipping.
- We encourage you to carefully review product details and specifications before making a purchase.

5. Cancellations:

- If you wish to cancel an order before it has been shipped, please contact our customer service team as soon as possible.
- Once an order has been dispatched, the return policy will apply, and we cannot guarantee a cancellation.

6. Customer Support:

- Our dedicated customer service team is here to assist you with any inquiries, concerns, or issues you may have. Please feel free to reach out to us at orders@zenfullifecoaching.com.
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